



MISSOURI HOSPICE

& Palliative Care  
Association

# JUST ANOTHER DAY IN PARADISE

Midwest Regional  
Conference on  
Palliative &  
End-of-Life Care

October 13-15, 2019  
Oasis Hotel &  
Conference Center  
Springfield, MO

“

Some of it's magic,  
some of it's tragic,  
but I've had a good life  
along the way.

– Jimmy Buffett

”





## Letter From MHPCA President

Thank you for attending the Missouri Hospice and Palliative Care Association Conference this year, we do appreciate each of you supporting our conference. Our board and education committee have developed what we hope you agree is a robust, informative and exciting conference. The Hospice and Palliative Care industries continue to evolve as we work hard to advance end of life care, improve the quality of care provided and ensure access to end of life care is available for all. MHPCA hopes that our conference provides you all with the information and knowledge you need to continue navigating our ever changing industries. I am proud to be on our Missouri and Hospice Palliative Care Association's Board and serve as your Board President, our state association remains a recognized and respected state association working hard to meet the needs of our member hospices and support end of life care across the state.



Sincerely,

Helen Cassidy, RN

President — MHPCA



## About The Conference

**The Midwest Regional Conference on Palliative and End of Life Care** is sponsored by the Missouri Hospice & Palliative Care Association. The conference is designed to assist health care professionals in understanding the health care issues when treatment changes from curative to palliative care. Palliative care focuses on comfort and quality of life. Palliative care is the foundation of hospice services; however, the principles are applicable to any setting where care is being provided to the terminally ill.

### **Purpose**

The Midwest Regional Conference on Palliative & End of Life Care seeks to provide education for a multidisciplinary group of health care professionals to increase the quality of end of life care.

### **Target Audience**

Physicians and their staff, Hospital Nurses, Social Workers, Discharge Planners, Hospice Nurses, Administrators, Medical Directors, Chaplains, Volunteers, Volunteer Coordinators, Bereavement Coordinators, Nursing Home Administrators and their staff, Ethics Committees, Long-Term Care Nurses, Palliative Care Nurses, and any health care professional in any discipline where hospice and palliative care is needed and provided.





## Conference Goals

- ◆ Improve standards of practice through education of professionals and others involved in providing end of life care;
- ◆ Improve access to appropriate end of life care through the alignment of individualized needs with available care;
- ◆ Stimulate dialogue on ethical issues related to end of life care.

## Conference Outcomes

Learners will be able to:

- ◆ Describe and apply tools used to identify patients appropriate for end of life care;
- ◆ Use effective pain and symptom management medications and treatments to improve outcomes;
- ◆ List communication tools to improve difficult and painful discussions of end of life concerns, and apply to practice;
- ◆ Recognize importance of coordination of care when multiple providers are involved, and utilize in the clinical setting;
- ◆ Examine current policies and regulations for providers of end of life care.



## Special Events/Important Notices

**Handouts** - Each registrant will be provided information on how to download conference handouts prior to the conference. Anticipated posting date of handouts will be September 30, 2019. **Registrants will need to print a copy of the workshop handouts they have selected prior to arrival if they wish to have a hard copy while at the conference. THERE WILL BE NO PRINTING CAPABILITIES ON SITE.** If registrants would prefer to purchase a bound copy, it is available for \$50 and must be ordered on the Conference Registration Form at the time of registration. Only conference registrants may purchase handouts.

**Silent Auction** - Hospice agencies donate many wonderful items for the silent auction. Conference attendees will want to visit the auction table on Monday afternoon and on Tuesday until 10:15am. Bring your checkbook, carry home some wonderful purchases and have fun. Please support MHPCA by shopping the silent auction!

**Exhibitor's Reception** — **Sunday, October 13<sup>th</sup> from 5:30pm-6:30pm** — Each conference attendee is invited to the Exhibitor's Reception on Sunday evening from 5:30pm-6:30pm. Attendees are encouraged to meet the exhibitors and vendors and share development ideas to improve the delivery of end-of-life care. .

This year's reception will be sponsored by **Hospice Compassus**.

**NEW** **Monday Box Lunch** — **Monday, October 14<sup>th</sup> from 11:00am-12:00pm in the Exhibit Hall** — New this year. We listened to our attendees!!! Enjoy a box lunch while catching up with colleagues, visiting with exhibitors or just taking a quick minute to gather your thoughts.

**Game Night** — **Monday, October 14<sup>th</sup> from 4:00pm-6:00pm in the Exhibit Hall** — Challenge the exhibitors in fun-filled games and activities! You will not want to miss this event! This year's Game Night will be sponsored by **Crossroads Hospice**.

**Networking Breakfast** — **Tuesday, October 15<sup>th</sup> from 7:00am-8:00am** — Engage your peers in conversation while enjoying breakfast in the ballroom pre-function area.

**Networking Lunch** — **Tuesday, October 15<sup>th</sup> 12:00pm-1:00pm** — Discuss issues and ideas from the conference sessions with your peers. Exchange learning experiences and enhance your conference attendance.



## Important Information Regarding the Conference

**ONLINE REGISTRATION FOR THE PRE-CONFERENCE AND THE CONFERENCE** is at [www.mohospice.org](http://www.mohospice.org). If you pay by check, please include with your mailed check the name of the person you are registering or a copy of your email confirmation.

MHPCA member rates are provided to Missouri, Kansas, Iowa, Oklahoma, Arkansas and Illinois Hospice Association members and to National Hospice & Palliative Care Association members.

*Registration for the MHPCA Conference does not include the Pre-Conference presentation "Bureau Updates" by The Department of Health & Senior Services or The Palliative Care Pre-Conference presentation "Envisioning Palliative Care 3.0" by Dr. Arif Kamal.  
To attend both the Pre-conference session and the Conference activities, you must register for both.*

Early registration ends **September 16th, 2019**. A \$40.00 late fee is assessed after **September 16th, 2019**  
Registration closes **October 4th, 2019**.

Bound copies of conference material will be available for a \$50.00 printing charge. All bound copies must be ordered at the time of registration.

There is a \$25.00 fee for processing continuing education credits.

For hotel accommodations at Oasis Hotel & Convention Center, register by phone at 1-417-866-5253 and reference group MHPCA Midwest Conference. There will be NO on-line registration. Room rates are \$109.00 a night. There is no charge for parking. Our room block cut off date is **September 20, 2019**, so book your room early!

**Please be aware that conference fees are non-refundable, but substitutions are welcome.**

Please be sure to use your Medicare Federal ID number as your membership number or you will be charged the non-member rate.

## Welcome Reception

Our Welcoming Reception will be the evening of Sunday, October 13<sup>th</sup>, from 5:30pm to 6:30pm. Please join us for an opportunity to meet and network with other hospice colleagues and enjoy the wonderful company of your friends and peers. Drinks and hors d'oeuvres will be available.



***Join us for entertainment by***

DJ St. Arnes





**Monday, October 14<sup>th</sup> 4:00pm-6:00pm in the Exhibit Hall**  
**Enjoy fun games with the exhibitors and your colleagues**  
**and make new memories!**



**Where is the Palm Tree?**

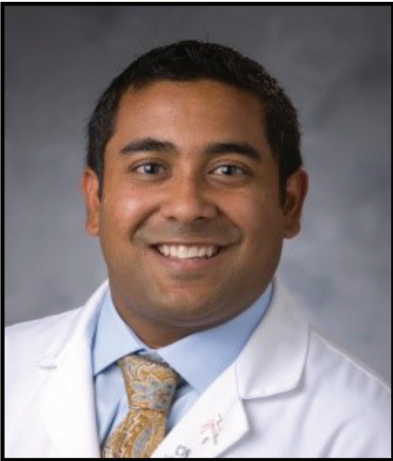
**Count the number of palm trees in the brochure!**  
**Give your total to staff at the registration booth by**  
**9:00am Tuesday, October 15, 2019**  
**to have your name placed in a drawing for a prize!!!**







## Key Note Speaker – Monday, Oct. 14th



### **Arif Kamal MD, MBA, MHS, FACP, FAAHPM**

Dr. Kamal is the Physician Quality and Outcomes Officer for the Duke Cancer Institute and an Associate Professor of Medicine, Business Administration, and Population Health Sciences in the Division of Medical Oncology and Section of Palliative Care at Duke University. As a board-certified palliative medicine physician and medical oncologist, Dr. Kamal studies the link between delivery of high quality palliative care and improved patient, caregiver, and health system outcomes. He has research funding from the Agency for Healthcare Research and Quality (AHRQ), National Cancer Institute, and Alliance for Clinical Trials in Oncology. He has published over 125 peer-reviewed manuscripts on palliative care, oncology, and healthcare quality in JAMA, Annals of Internal Medicine, Journal of Clinical Oncology, Lancet Oncology, and others.

Dr. Kamal serves in several national capacities in the areas of healthcare quality and palliative care. He is the Immediate Past Chair for the American Society of Clinical Oncology (ASCO) Quality Committee and Co-Chairs the American Academy of Hospice and Palliative Medicine (AAHPM) Quality Committee and its e-Measures Workgroup. He has also serves on the AMA-PCPI Measures Advisory Council and Cancer Technical Expert Panel, and The Joint Commission's Palliative Care Quality Measures project, and National Quality Forum Geriatrics and Palliative Care Standing Committee. He was also recently elected to the AAHPM Board of Directors and named an Academy Visionary by the AAHPM.

Dr. Kamal completed Internal Medicine residency and Hospice and Palliative Medicine fellowship at the Mayo Clinic – Rochester, MN and Hematology/Oncology fellowship at Duke University. He holds a Masters in Health Sciences in Clinical Research (MHS) from the Duke Clinical Research Training Program and a Masters in Business Administration (MBA) from the University of Massachusetts – Amherst.

### **Key Note Speaker 10/14/19 – 12:15pm-1:15pm**

#### *Improving Quality in Palliative Care Using Technology: Registries, Apps and Beyond*

In this Key Note conference session Dr. Kamal will describe the evolutions in serious illness and palliative care delivery that require novel approaches to improving outcomes and review methods for testing and implementation of novel interventions in serious illness care. He will review how electronic registries on care quality can be leveraged to meet the aims of rapid learning healthcare in palliative care and characterize the features and benefits of three patient-facing education and engagement tools for patients facing complex care.

# PALLIATIVE CARE







**J.W. “Bucky” Buckner, MD, FACS COL, US Army, Ret.**

In 1990, he began an active duty stint in the Air Force. During this tour of duty, he deployed to Germany in support of Operation Desert Storm and also deployed to South Korea. Dr. Buckner earned the Expert Field Medical Badge (EFMB) while training with the 1<sup>st</sup> MASH at Ft Riley, Kansas. Upon his release from active duty in 1993, he received the Meritorious Service Medal. He then transferred to the Air Force Active Reserves. Dr. Buckner returned to Springfield in 1993 and joined Ferrell Duncan Clinic. He has practiced all areas of general and vascular surgery since his return to Southwest Missouri. He became the first surgeon in Springfield to perform a number of new procedures in the treatment of breast cancer and has also participated in breast cancer research.

Dr. Buckner continued to serve in the Air Force Reserves until June of 2000 when he resigned his commission. The events of Sept 11, 2001 compelled Dr. Buckner to once again

serve his country and he signed up for the United States Army Reserves. During the past 10 years, Col Buckner has deployed 3 times to Iraq and once to Afghanistan. Dr. Buckner’s last deployment was in 2010, when he served in support of Operation Enduring Freedom with the 101<sup>st</sup> Airborne. As a member of the 934<sup>th</sup> Forward Surgical Team, he was stationed at Forward Operating Base Sharana in Eastern Afghanistan.

Dr. Buckner has received the Meritorious Service Medal, 4 Army Commendation Medals, 2 Army Achievement Medals, National Defense Medal, Army Reserve Medal, Army Overseas Medal, Iraqi Campaign Medal, NATO Medal, Afghanistan Campaign Medal and the coveted, Combat Medics Badge for his service in Iraq and Afghanistan. Col Buckner is currently a member of the retired Reserves since November of 2013 after over 28 years of Active and Active Reserve Service to the Armed Forces. Dr. Buckner has been honored in the Springfield community with multiple awards. He received the Missourian Award in 2012, an award given to Outstanding Missourians.

Dr. Buckner and his wife of 34 years, Rochelle, live in Springfield, Missouri and have three children, and five grandchildren.

**Key Note Speaker 10/15/19 – 12:15pm-1:15pm**

This Key-Note Conference event for physicians, nurses, and all hospice healthcare professionals will focus on their roles as caregivers to veterans at end of life who struggle with the effects of trauma-related moral injury. This keynote session will include learning about trauma-related moral injury and its relevance to healthcare practice for inter-disciplinary care, identifying healthcare practice applications and outcomes relevant to patient care situations for veterans who may struggle with trauma-related moral injury. It will also teach learners how to assist veterans who are at end of life to reconcile the personal and moral struggle with the hidden wounds of war – helping them fight a personal war within; with the courage that comes with and from a caring community of support.

It will recognize and honor the sacrifice, valor and service of those served in war while providing participants a “tool kit” of knowledge and resources to enhance the scope and quality of care for veterans with trauma-related moral injury from war at end of life. This keynote session will provide sufficient incentive to enlist participants from targeted organizations and skill sets throughout southwest Missouri nursing homes, hospices, hospitals, clinics, and home health organizations by offering quality content and the option for CME, CNE, and CEU credits related to their professional certification. As well as, contribute to the perceived vacuum of knowledge about trauma-related moral injury at end of life by producing tools like charting inventories for assessing and validating the level of moral injury present during end of life care.

It will engage with the community of caregivers and healthcare providers for learning that encourages greater collaboration for scope of practice and best practice models between and among care teams. Advocate for more systematic identification of veterans as they are admitted for care and develop a process and resource for additional training events for those in the professional fields of healthcare and hospice.

**Breakout 10/15/19 – 1:45pm-2:45pm**

This panel discussion will help conference participants better understand their roles as caregivers to veterans (and others) who struggle with the effects of trauma-related moral injury as part of the end of life continuum of care. Moral Injury, based on our working definition (see below), is best understood as separate from PTSD and other trauma-related clinical mental health categories. Moral Injury is emotion-based and is existentially evidenced in holistic life effects. End of life presents occasion for previously unresolved struggles associated with moral injury and complicated grief to manifest and further impair quality of life. Understanding of and appropriate responsiveness to these life stories and struggles can and does facilitate positive resolution and, consequently, enhances quality of life experience.





## Two Pre-Conference Sessions

### **“Missouri Department of Health & Senior Services Update And Panel Discussion”** **by DHSS Surveyors**

The DHSS Bureau of Home Care and Hospice will review the top five deficiencies over the past year. Examples and case studies will be used to engage the learner on how the noncompliance of these COP’s take place in hospices. Review of hospice practices to determine compliance. Review trends from the 2018 statistical report. Review other areas of concern such as plan of correction. Give updates into regulatory changes from CMS.

### **“Evolving to Care for A Growing Population with Serious Illness: Palliative Care 2.0 in the U.S.”** **by Dr. Arif Kamal**

Participants will be able to describe the current limitations of the specialty palliative care approach, including challenges with staffing models, clinical practices, and reimbursement mechanisms. Each will be able to brainstorm solutions to current challenges using one of several strategy frameworks. In addition, attendees will follow the reviewing of existing palliative care delivery mechanisms as well as internal and external threats to specialty palliative care, including workforce shortages and burnout.



## Pre-Conference Registration

**Members: \$90.00**                      **Non Members: \$105.00**

- ◆ Members - Please use your **Federal Medicare Number** when registering. All registration will be done online.
- ◆ Registrations are not refundable but substitutions are welcome.
- ◆ This Pre-conference is NOT included in the conference registration.
- ◆ Conference registration has a separate registration form.
- ◆ If you do not register for the conference and only register for pre-conference, there will be a \$10.00 additional charge for CE hours if you wish to receive them.
- ◆ Educational material will be placed on the website prior to the seminar for download.
- ◆ This course is eligible for 3.0 Nursing Contact Hours and Social Work Contact Hours.
- ◆ **Early registration ends 09/16/19. Go to [www.mohospice.org](http://www.mohospice.org) to register today!**



## Pre-Conference Track Sessions – Monday, October 14th

### **Pre-Conference Track:**

8:00am—11:00am

***“Missouri Department of Health & Senior Services Update”***  
**Panel Discussion of DHSS Surveyors**

### **Palliative Care Pre-Conference**

8:00am—11:00 am

***“Evolving to Care for A Growing Population with Serious Illness: Palliative Care 2.0 in the U.S.”***

**by Dr. Arif Kamal**







## Track Session Descriptions

### CONCURRENT SESSION I-MONDAY, OCTOBER 14TH

#### ***1-A Clinical Care & Finance: Can This Marriage be Saved? — Stephen Rhodes, Netsmart***

Financial teams should analyze information from claims, cost reports, the Hospice Item Set and surveys. When they share these results with clinical leadership, quality performance becomes clearer. This session will encourage clinical and financial leaders to work together to use available data to better understand program quality.

#### ***1-B Palliative Care & Pulmonary Fibrosis: A Perfect Union — Maria Ferrell, APRN, ACHPN, NP-C, Kansas City Hospice & Palliative Care***

This session will explore challenges and opportunities in bringing benefits of palliative care to those with pulmonary fibrosis earlier in their disease trajectory. A nurse practitioner model will be presented utilizing a partnership between an academic institution and community palliative care/hospice agency in meeting the specialized needs of these patients and families.

#### ***1-C The Final Days: Lessons from a Family Caregiver — Debra Parker Oliver, Professor, University of Columbia***

Hospice and Palliative Care staff experience the death of numerous patients, family members usually only experience one. Experience the final hours of caregiving and loss, sorrow and beauty as experienced by a wife waiting and watching her husband's final days.

#### ***1-D Effective Mock Surveys that Safeguard Your Hospice Accreditation — Judy Morris, RN, 5 Star Consultants***

The hospice industry is complex and has entered into an era of increased regulatory oversight. This session will provide a summary of the regulations in hospice and ways that you can ensure your agency is meeting them. It will also provide an overview of the survey process and how you can perform a Mock Survey within your agency to minimize risk, alleviate deficiencies and achieve compliance before the surveyor arrives.

### CONCURRENT SESSION II-MONDAY, OCTOBER 14TH

#### ***2-A You Can't Do This Alone: Interdisciplinary Teamwork in Hospice & Palliative Care — Christa Burke, MSW, LCSW, ACHP-SW & Hamish Seegers, MAR, MAML, M.Div. Chaplaincy, Barnes Jewish Hospital***

Hospice and Palliative Care is best provided by a well-functioning interdisciplinary team. A successful interdisciplinary team is not dependent upon physicians or administrators top down model but rather upon the equal participation and influence of every member. This presentation will address the distinct roles yet necessary overlap of team members, the qualities of a successful team, and provide strategies to improve team function.

#### ***2-B Improving Palliative Care Outcomes with Integration of Transitional Care — Jennifer Keil, Hospice Director & Tammy Dickson, Community Services Director, Saint Lukes Health System***

We will show the linkage between adding the CCTM nurses to palliative home health patients and the improvement in ED visits, 30 day re-hospitalizations, and other quality outcomes.

#### ***2-C Bird's Eye View of a Compliant Volunteer Program — Ketti Dawson, MS, Village Hospice & Annette Lee, Consultant, Provider Insights, Inc.***

This is an overview of a compliant volunteer program through the eyes of an administrator. Discussion of different aspects of the volunteer program from recruiting, orientation to training, and how to ensure success. We will review the CoP's, implementation and what processes the volunteer coordinator is to have in place.

#### ***2-D Digital Marketing — Yes, You Do Need to Do It — Dean La Velle, Account Manager, Vervocity Interactive***

Are you communicating with your members consistently, with meaningful information? Borrow a page from B2B marketers and use member newsletters, website portals, social media, video, or mobile apps to keep your members informed and engaged. Attendees will leave with an action plan they can implement themselves, as well as ideas to take to their marketing partners.

### CONCURRENT SESSION III-TUESDAY, OCTOBER 15TH

#### ***3-A Veteran's Panel ? — J.W. "Bucky" Buckner, MD, FACS***

This panel discussion will help conference participants better understand their roles as caregivers to veterans (and others) who struggle with the effects of trauma-related moral injury as part of the end of life continuum of care. Moral Injury, based on our working definition (see below), is best understood as separate from PTSD and other trauma-related clinical mental health categories. Moral Injury is emotion-based and is existentially evidenced in holistic life effects.

#### ***3-B The Role of Antithrombotic Therapy in Hospice in End-of-Life Care — Myra Belgeri, Pharm.D., BCGP, BCPS, FASCP, Optum Hospice Pharmacy Services***

Balancing the risks and benefits of antithrombotic therapy near the end of life is challenging, especially with the availability of many new drugs. This presentation will review the available antithrombotic therapies and we will discuss evidence-based information so the clinician may develop an individualized approach for each patient.





## Track Session Descriptions

### ***3-C Documentation That Pays the First Time! — Sandy Decker, RN, BSN, CGS Administrators, LLC***

Do you struggle with documentation only to have it rejected and not paid? Come to our session to learn how to document accurately and concisely the first time around. Long length of stay hospice patients can be a particular headache in documentation. Find out how to document using examples of unsuccessful and successful methods.

### ***3-D Creating an IDG (The Interdisciplinary Dreaded Game) Playbook — Debra Parker Oliver, Professor, University of Columbia***

The dreaded IDG becomes fun with a playbook of winning techniques, a good play caller, a strong team, cheering fans, and victory celebrations. This session will discuss how to designate key player roles to create and implement a playbook of techniques to shorten meetings and improve outcomes.

## CONCURRENT SESSION IV-TUESDAY, OCTOBER 15TH

### ***4-A Infection Control in Home Care: Updating Practices for Positive Outcomes — Jennifer Hale, MSN, RN, CHPN***

This session will describe how attendees will incorporate updated infection control practices into their current policies, procedures and processes. They will report increased knowledge related to best practices in the application of infection surveillance and awareness of emerging infections. Attendees will identify one strategy they will implement upon return to their practice which will support survey readiness for infection control standards.

### ***4-B “Grief, Relief, and Belief - A Trauma-Informed Approach to Grief and Loss” — Greg Volpitto, M.Div, Solice Hospice & Jen Volpitto, LPC, Jen Volpitto Therapy, LLC***

In our work amongst death, grief, and loss, necessary attention is given to thoughts and feelings, but do you listen to your body, your spirit, your gut? Through research and case studies, we will explore the impact of spiritual trauma and crisis, the evidence for the connection between spiritual and physical pain, and the principles of trauma-informed therapy that can deepen the healing experience of patients.

### ***4-C Clinicians Navigating Within Telehealth — Trish Carcopa, Health Care Occupation Educator, Southwest Technologies, Inc.; Steve Hendrix, President & Jody Loyd, RN, Life Science Technologies***

Telemedicine applications are emerging technology in a new era of health care. With new and innovative ways to deliver efficient patient care, cost analysis and patient outcomes are observed and measured in telehealth technology. What will our immediate future roles be as health care professionals? Reinvention is key and the new clinical role of our futures.

### ***4-D Care Planning Drill Down: Utilizing Your Interdisciplinary Team to Protect Against Top Deficiencies — Judy Morris, RN, 5 Star Consultants***

The Interdisciplinary Group, care planning, and coordination of services are three essential areas of any hospice program, but many agencies are having a hard time understanding and implementing the standards. Across the country there are many standard level deficiencies and more condition level deficiencies occurring. This session will assist you in understanding the difficult care planning CoPs and show you what you can do to be less vulnerable to deficiencies.

## CONCURRENT SESSION V-TUESDAY, OCTOBER 15TH

### ***5-A Palliative Care of the Patient with COPD — Ryan Krout, PharmD, Enclara Pharmacia***

End-stage lung disease is a common hospice primary diagnosis with a disease trajectory of multiple exacerbations and stabilizations. In order to minimize exacerbations, hospice clinicians require assessment skills including the proper inhaler technique demonstrated by patients and recognition of the most appropriate therapies, given standard and newer products marketed. This presentation will review the optimal palliative management of dyspnea in end-stage lung disease while maintaining cost-effectiveness.

### ***5-B Mapping Your Way to Survival: Successful Tools for Volunteer Audit — Karen Goodson, Advisor, MHPCA Volunteer Coordinator Committee***

In this session we dig a little deeper on Survivor Island! Did you know that your Volunteer Departments success in meeting their requirements is a mandatory condition of participation?! Attendees will learn of the Surveyor Hot points when reviewing the Volunteer Department and leave with tools and ideas for success used by our top Volunteer Coordinators.

### ***5-C Healthcare Professionals & Grief: Taking Care of Those Who Care — Heidi Foster, MS, GC-C, Regional Hospice***

Providing end of life care is not a job but a calling however, with this calling comes a variety of challenges. This interactive presentation will focus on areas of grief; Accumulative Grief, Disenfranchised Grief and Compassion Fatigue. The goal is to learn how to identify grief issues in oneself and coworkers, becoming better equipped to continue in the calling of end of life care.

### ***5-D Palliative Care & Hospice Research Updates from 2018-2019 — Patrick White, MD, HMDC, FACP, FAAHPM, Washington University School of Medicine***

This proposal will briefly review new palliative care and hospice research from 2018-2019 and focus on the most clinically useful studies that may change the way we deliver care. The learner will identify at least 5 of the most important research studies conducted in 2017-2018. Attendees will be able to describe at least 2 ways these studies could be applied to improve the way you deliver palliative care.





# Conference Schedule

## Sunday, October 13<sup>th</sup>

5:30pm—6:30pm Opening Reception with Exhibitors

## Monday, October 14<sup>th</sup>

7:00am Registration Opens

8:00am—11:00am Dept. of Health and Senior Services

Pre-Conference-Seminar

8:00am — 11:00am Palliative Care Pre-Conference Seminar

10:00am — 6:00pm Exhibit Area Opens in the Exhibit Hall

12:00pm **Conference Opens**

12:15pm — 1:15pm Keynote Session — Dr. Arif Kamal

1:15pm — 1:45pm Spotighting Exhibit Area/ Marketplace

1:45pm — 2:45pm Concurrent Session I

2:45pm — 3:15pm Break

3:15pm — 4:15pm Concurrent Session II

4:00pm — 6:00pm Game Night Exhibit Hall

## Tuesday, October 15<sup>th</sup>

7:00am Registration Opens

7:00am — 1:00pm Exhibit Area Opens in the Exhibit Hall

8:00am — 10:00am Keynote Session — Dr. Bucky Buckner

10:00am — 10:30am Spotighting Exhibit Area/ Marketplace

10:15am Silent Auction Closes

10:30am — 12:00pm Concurrent Session III

12:00pm Networking Lunch & Exhibit Area

1:15pm — 2:45pm Concurrent Session IV

2:45pm — 3:00pm Break

3:15pm — 4:30pm Concurrent Session V



# Continuing Education

**CE INSTRUCTIONS:** The conference will make available continuing education credits as listed below. Certificates will be issued after successful completion of sessions and evaluations are completed. Certificates will be mailed to the address given on the evaluation form with credit hours documented. **Midwest Regional Conference on End of Life Care**, a continuing education activity, has been submitted for approval to:

**NURSES:** Missouri Hospice & Palliative Care Association is an approved provider of continuing nursing education by the Midwest Multistate Division, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation for 12 contact hours for both conference and pre-conference. Attendees should only claim credit commensurate with the extent of their participation in the activity.

**MEDICAL DIRECTORS:** MHPCA is currently seeking CME approval.

**SOCIAL WORKERS:** MHCPA, #1359, is approved as a provider for social work continuing education by the Association of Social Work Boards (ASWB) [www.aswb.org](http://www.aswb.org), through the Approved Continuing Education (ACE) program. MHPCA maintains responsibility for the program. ASWB Approval Period: 2/28/2017 – 2/28/2020. Social workers should contact their regulatory board to determine course approval for continuing education credits. Social workers participating in this course will receive twelve (12) continuing education clock hours.

**CHAPLAINS, VOLUNTEER COORDINATORS, DIETITIANS, PHYSICAL THERAPISTS, AND OTHER DISCIPLINES:** Upon completion of the conference attendance and evaluation form a Certificate of Successful Completion will be provided.

**NURSING HOME ADMINISTRATOR:** MHPCA is currently seeking CE approval.





# Past Conference Memories



## Hospice Regulatory & Quality Reporting Update

Jennifer Kennedy, EdD, MA, BSN, RN, CHC  
National Hospice and Palliative Care Organization  
October 2018



## Pricing Information

### Members:

\$305.00 Main Conference (Includes Reception on Sunday, Lunch on Monday, Breakfast and Lunch on Tuesday) **(Save by registering for both days!)**

\$175.00 Monday Only - (Includes Reception & Monday Box Lunch)

\$220.00 Tuesday Only - (Includes Breakfast and Lunch)



### Non Members:

\$380.00 Main Conference (Includes Reception on Sunday, Lunch on Monday, Breakfast and Lunch on Tuesday)

\$205.00 Monday Only - (Includes Reception & Monday Box Lunch)

\$240.00 Tuesday Only - (Includes Breakfast and Lunch)

### Volunteer/Med Student:

\$255.00 Main Conference – Non Member: \$265.00 (Includes Reception on Sunday, Lunch on Monday, Breakfast and Lunch on Tuesday)

\$145.00 Monday Only - Non Member: \$155.00 (Includes Reception & Monday Box Lunch)

\$180.00 Tuesday Only - Non Member \$190.00 (Includes Breakfast & Lunch)

**Go to [www.mohospice.org](http://www.mohospice.org) to register**



## Hotel Information



Hotel Registration:

**Oasis Hotel & Convention Center  
Springfield MO**

By Phone: **1-417-866-5253** and reference group code **MHPCA Midwest Conference**.

Room Block - MHPCA has reserved a block of rooms for a rate of **\$109.00** per night. The cut off date to get this discounted rate is **09/20/2019** (the group rate will not be available after the cut-off date). If an attendee needs a room a day before or after, or a room type that is not specified, please call **417-866-5253**, to speak with a hotel reservationist.



Limited Liability - MHPCA is not responsible for airline or hotel reservations. Please confirm registration acceptance prior to purchase of non-refundable or penalty airline tickets. **MINIMUM** and **MAXIMUM ENROLLMENTS** have been established. The liability of MHPCA is limited to the conference registration fee.







*2019 Midwest Regional Conference on  
Palliative & End of Life Care*



**GIVE TO THE HOMELESS VETERANS OF SPRINGFIELD**

**We will be collecting items at our 2019 Midwest Regional Conference for the Springfield area homeless Veterans. Please bring them to the Veteran's booth.**

**Here is a list of things that are needed:**

- ◆ Men & women clothing
- ◆ Blankets
- ◆ Sleeping bags
- ◆ Backpacks
- ◆ Suitcases
- ◆ Toiletries



**Thank you for your kind generosity.**





***SAVE THE DATE***  
***Union Station, St Louis MO***  
***November 8 — 10, 2020***







**Missouri Hospice & Palliative Care Association**  
**P.O. Box 105318**  
**Jefferson City, MO 65110**

*“Some of its magic, some  
its tragic but I’ve had a  
good life along the way.”*  
*- Jimmy Buffet*



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## **Midwest Regional Conference on Palliative & End of Life Care**

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