Robin Carnett, RN, BSN, CHPN, began her nursing career in inpatient oncology/neurology, then made her transition to hospice 24 years ago. She has past experience as a hospice case manager, clinical supervisor, and for the last 22 years has served as the Director of Professional Services for Heartland Hospice in St. Louis. As of 2019, she now serves as the Senior Director of Professional Services for Heartland Hospice's locations in St. Louis, Wentzville, and Washington. Robin has provided telephone and on-site consultation for other Heartland Hospice directors and has traveled the country providing education to hospice directors, administrators, and marketing professionals. She has been a certified nurse in hospice since 1998 and has been providing training for the CHPN exam since 2004. Robin has also served on the board of the Missouri Hospice and Palliative Care Association for five terms and is a Past President of both MHPCA and GSLHO.